

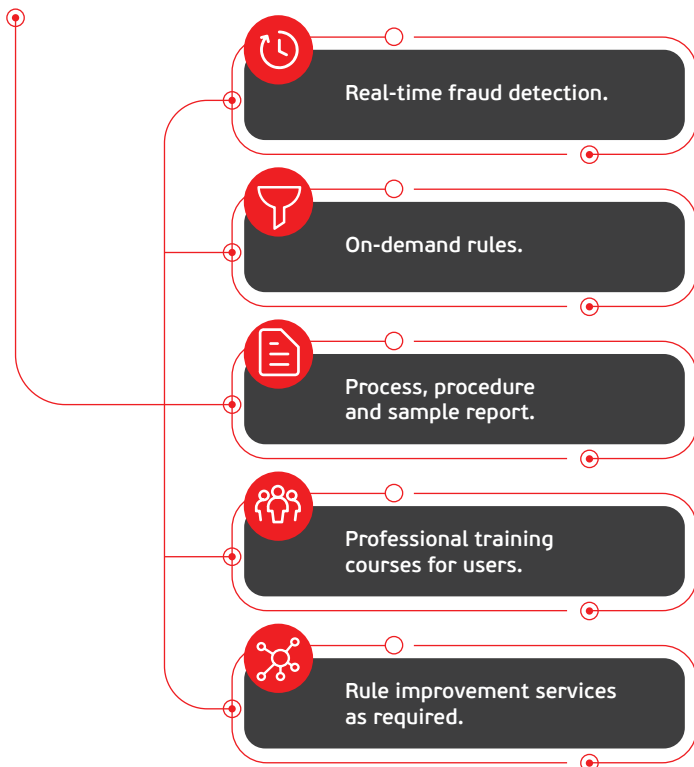
Necessity of VCS - F2DR solution

In recent years, businesses have been actively digital transformation to provide services to customers faster, with more products, through more channels. Digital transformation accelerates businesses grow faster, but also records an increasing number of fraud incidents. These fraud incidents are causing financial and non-financial losses to the business. Therefore, businesses need to build appropriate apparatus, processes and systems to protect the organization from potential losses caused by financial crimes.

Viettel Financial Fraud Detection & Response (VCS-F2DR)

Viettel Financial Fraud Detection & Response is a comprehensive solution including processes, systems and rules which are researched by Viettel Cyber Security (VCS) experts to provide businesses with full knowledge and tools in order to early detect and timely response to fraud threats. Therefore, fraud detection, investigation, and response process is digitized and automated.

Viettel Cyber Security provides:

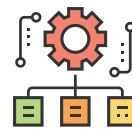


Main Features of VCS-F2DR

- 01 Data source management.**
- 02 Fraud detection scenario management.**
- 03 Alert management.**
- 04 Incident management.**
- 05 Response scenario management.**

Outstanding advantages of VCS-F2DR

• Customize on requests



VCS-F2DR is self-researched and developed, hereby based on Viettel own-technology, VCS can build and adjust features to meet the needs of businesses.

• Provide and periodically update the rule set suitable for businesses:



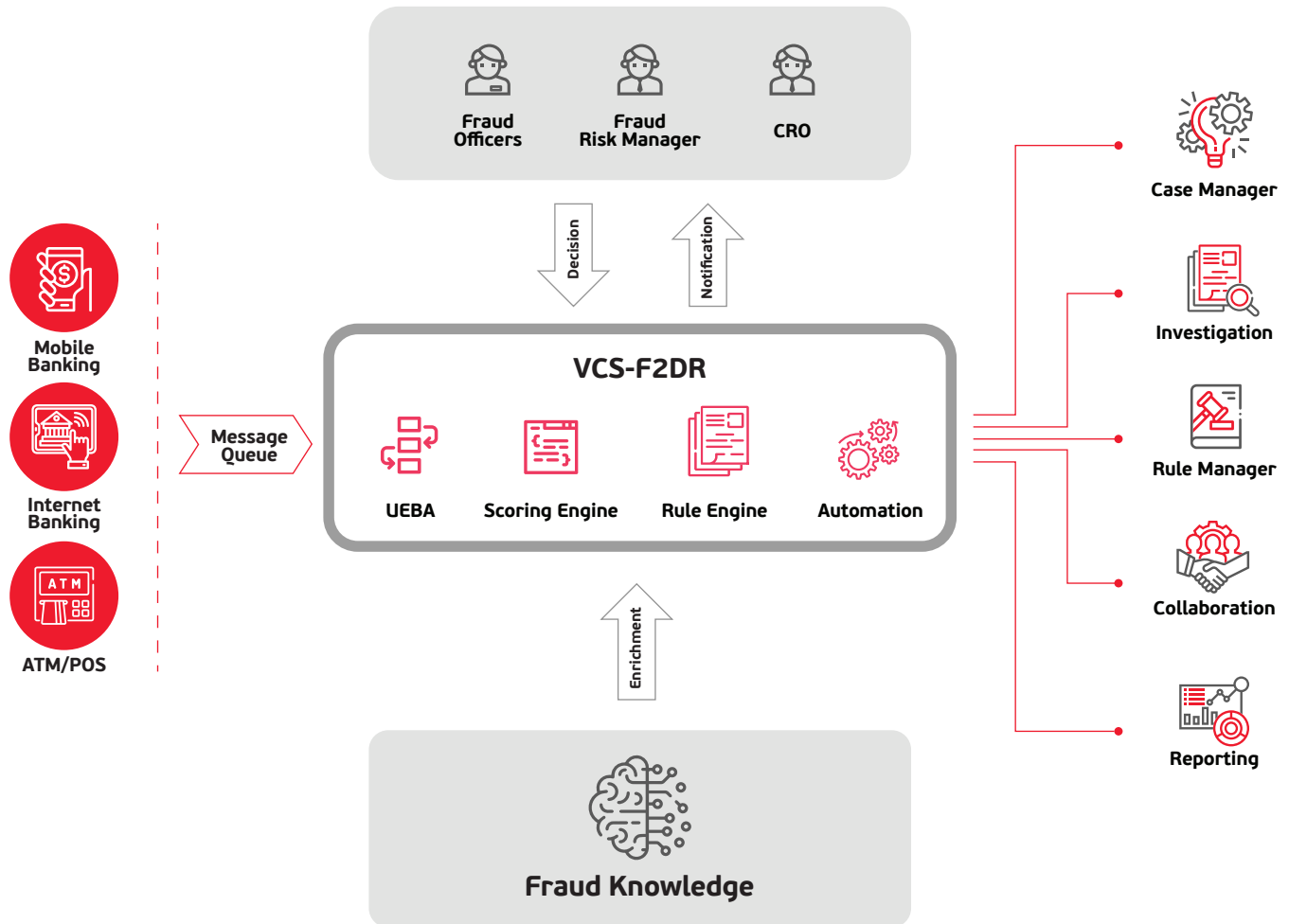
Experts of VCS constantly research and update fraud scenarios arising in global market.

• Easy to use:



VCS-F2DR allows users to create rules in business languages. In addition, it is continuously upgraded in terms of features and interfaces to make the system more and more user-friendly.

DEPLOYMENT & OPERATION MODEL



- Fraud Knowledge: Knowledge of fraud scenarios and information of threats that appear outside the organization.
- VCS-F2DR Core Engine:
 - UEBA: Analyze user behavior and entity.
 - Scoring Engine: Score for each smallest abnormal behavior.
 - Automation: Automate response.
 - Rule Engine: Allow creating rules according to conditions and Markov chain.